



## Restoring Electric or Gas Service After Flooding

1. Verify with your town that your home/building can be occupied safely.
2. Flooded areas of the home/building must be cleared of water.
  - **Gas Service go to step six (6)**
3. After water has been cleared, contact your town to perform an inspection. Inspections will be performed on an individual basis.
4. If the inspector finds damage to the meter box, you must have a contractor make repairs.
5. Following any repairs by your contractor, contact the town in order to obtain a re-inspection.
6. Once the home/building has passed inspection, the town will contact your utility to restore service.

## Flooded Basements

**As a reminder to customers...**

**Flooded basements can pose a genuine safety risk.**

**Here are steps to take:**

- Be cautious in flooded basements.
- If customers lose electricity and their basement is flooded, notify your electric utility and arrange for the basement to be pumped. Stay away from the breaker box if it's in a flooded basement: Don't go into a flooded basement if energized wires are present.
- If water gets up to the height of the gas burner on a water heater or gas heater, customers can shut off the supply of gas to the unit -- if they know how. They must call their gas utility to have the gas supply turned back on because pilot lights must be lit.
- Customers should call their gas utility immediately if they smell gas.

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